

Release Notes for Windows
PanaCast® 2 Firmware Update
 Release Date: April 12, 2017



What is New:

- Enhanced IZ algorithm for smoother Zoom In & Zoom Out transitions

Below are issues /observations which are known at this point in time, when PanaCast 2 USB camera running camera firmware F0.1.3.20.X0.2.2.2.0002 and tested on Windows 7 (64bit)

Open/Known Issues:

Windows	Issue Details	Status	Repro	WorkAround
2311	Observed video freeze in PanaCast for 3840 * 1088 resolution on USB 2.0	OPEN	Always	No Work Around at this point. Issue is specific to @ Resolution
1768, 1769	PanaCast video is lost, when camera is pulled out & plugged back in during an ongoing call. This is specific to S4B	WON'T FIX	Always reproducible	Restarting the call fixes the issue. The behavior is same when using Logitech cam
1766, 1765	PanaCast Audio driver name shows up differently from machine to machine. Example ("Microphone (6-PanaCast)", "Microphone (3-PanaCast)")	WON'T FIX	Observed with couple of Windows machines.	N/A
1787	Accessing camera driver before it fully boots up, results in showing a loading icon and no video streams. This is specific to Windows 7 on USB2.0 port	OPEN	The UI will continuously show a loading icon	Switching between camera drivers fixes the issue
1838	Video does not stream for resolution 3840*1088 for Windows 7 on USB2.0 port. It will support 1920x 1080 resolution	WON'T FIX	3840*1088 MJPEG will NOT Support on Windows 7 USB 2.0. Release Noted	N/A
2175	Video got struck/ shows a spinning wheel if the system goes to sleep when the user is in the preview window of WebEx/Skype	OPEN	Always Reproducible	Switching between FaceTime & PanaCast drivers should resolve this issue
2032	[Release Note] Video Artefacts observed in skype with latest firmware (FPGA: C3, FX3: B5)	OPEN	Always Reproducible. Even after setting the Default Zoom Level to 90 degrees.	No work around at this point
2044	Video color issue is observed when bottle is placed in front of camera and make sure bottle is placed in between two camera lens	WON'T FIX	Always Reproducible	Avoid putting objects very close (less than one foot) to the camera that could affect the color scheme of the video stream

2100	Video started flickering when we move saturation and white balance to 0	WON'T FIX	Always Reproducible	Always keep the camera settings closure to defaults to avoid
2107	By launching upgrade Utility tool video flickers while the video is already being accessed by other third party app	OPEN	Always Reproducible	Don't open Utility while Video is streaming. If you want to change any feature stop the current video stream and open the utility
2277	Video in MacBook started to shutter when user unplugs it from Windows 10 2.0 and plugs it to MacBook 2.0	OPEN	1/5 reproducible	Unplug & plug the camera back to MacBook resolved the issue