

PanaCast ePTZ Mac
Version PanaCastPTZ20160217.1
Release Notes

Introduction:

PanaCast ePTZ app enables local control of digital pan, tilt and zoom within the video stream of a [PanaCast 2](#) camera connected to the PC handling the web conference connection. It helps remote participants have an even more detailed and richer collaboration experience.

- Easy transition from panoramic view to focused detail view
- Local control to quickly focus on specific areas for the benefit of remote participants
- Focus on white board details or get closer to meeting speaker

What is New:

Following are the new features and functionalities added to version PanaCast20160217.1.

- Application Auto-Update
- PanaCast ePTZ application triggers for an update at application start-up. User must select “Update Now” for the new version of PanaCast PTZ pkg to be downloaded from web.
- User must follow through with install of PanaCast PTZ pkg file and PanaCast ePTZ application will launch afterwards

Features:

- Ability to perform zoom in and zoom out
- Pan in the zoomed area (left, right, top and bottom)
- Preset buttons to define area of interests
- Application Auto-Update

Open/Known Issues:

ID	Descriptions	Workaround
	After Auto Update user must restart 3 rd party app for PanaCast ePTZ to be available	
1983	Video freezes when we switch camera between Mac to Windows and Windows to Mac	
1980	Auto Update message displayed twice	Ignore 2 nd popup
1631	Plugging and unplugging camera causes camera to flicker. This happens for a second and goes away.	No workaround available.
1637	PanaCast ePTZ app closes and re-launches automatically in middle of Skype call. This	No workaround available. This is known to happen in other 3rd party

	happens when a resolution change takes place due to network conditions.	apps like WebEx as well.
1627	Google Hangout loses video feed, If Panacast camera is unplugged and plugged back.	Switching to native integrated camera and back to Panacast resolves the issue.
1646	Panacast camera shows cropped video when using Appear.in (webRTC app) in Firefox or Chrome. Safari and Opera browsers are not supported with this application.	Only works in Firefox & Chrome but cropped video. NOT supported in Safari. Opera inconsistent.
1629	Zoom in and out when applied on ePTZ app, does not fully reflect in WebEx application. It presents a cropped image.	No workaround available.
1635	Panacast ePTZ option will not be shown in the drop down menu of video settings of 3rd party apps when ePTZ software upgrade is being performed. This is seen while the 3rd party app is running.	3rd party app needs to be restarted in order for the new PTZ app to take effect.
1848	Panacast video doesn't show stream on host side when we unplug-plug the camera on the same or different port. Video does stream in ePTZ & attendee app. This is specific to Skype App.	Skype call needs to be restarted.
1833	Greenish or Pink tinge on video display is seen on the 3rd party app for few seconds when switching of camera happens or when unplugging-plugging the camera.	No workaround available.
1823	Video brightness differs on 3rd party (via PTZ app) and PnP mode.	No workaround available.
1852	Black video screen display for 3 to 4 seconds when system come back from sleep mode in ePTZ app	No workaround available.
1899	Black screen displaying in PanaCast ePTZ app and 3rd party app when we access the camera while booting up	This is only seen when there is no external power connected to the camera. Connect external power.
1904	Video stream does not start even when PanaCast ePTZ option is selected after the camera is unplugged and plugged while using zoom app. This was tested on 10.10.0	Click on the Panacast ePTZ option again or switch between integrated camera and PanaCast ePTZ
1749	ePTZ app does not quit on closing Skype preferences window	In Skype, Go to Options > Video Settings, switch to another video device and back.

1791	Black video display both in ePTZ and Skype Preferences when the camera is powered off and powered on.	This only lasts for few seconds before camera fully boots up.
1847	ePTZ app does not close when we switch camera from PanaCast ePTZ to PanaCast camera	Go to Options > Video Settings, switch to another video device and back
1911	Stretched video feed is displayed in PanaCast ePTZ app for few seconds when we switch cameras from PanaCast to PanaCast ePTZ	It lasts only for split second. No workaround available.
1912	Video stutters for few seconds when video is turned off & on again. This is seen both on Zoom & Skype.	It stays for few seconds and then normal operation commences. No workaround available.
1915	Zoom App pops up message that Panacast microphone has problem when user brings back system from sleep mode and starts a Zoom call	Entering password on Zoom makes it select the default microphone.